

# EXHIBIT C



Toll Free: (800) 435-7764  
Email: myclaim@farmersinsurance.com  
National Document Center  
P.O. Box 268992  
Oklahoma City, OK 73126-8992  
Fax: (877) 217-1389

11/06/2018

Pacific Gas And Electric  
Attn: PG&E Law - Claims Dept.  
1850 Gateway Blvd. 6th Floor  
Concord, CA 94520

Our Insured: Ghannam, Ron  
Our Claim #: 099 SUB 3011311133-1  
Date of Loss: 08/02/2018  
Your Insured: PG&E Law - Claims Dept.  
Your Claim #:  
Amount Owed: \$716.78

Dear PG&E Law - Claims Dept.:

Our investigation has established that the above loss was caused by the negligence of your insured.

We have made payment to our insured for the damage. By virtue of our subrogation rights this letter is to advise you that we are seeking reimbursement from you for the amount of damages. Our insured incurred damages to their property located at 1814 Broadway St., Vallejo, CA 94589 due faulty workmanship by your contractors. Water overflowed from toilets and backed up into their business. A plumber (report attached) snaked the line and found rock and dirt in the sewer lateral near the area PG&E had been working. The damage was due to the sewer pipe being crushed by PG&E. Please find attached our supporting documents. Please note, our insured has out of pocket expenses.

Be aware that no partial payment to Mid-Century Insurance Company that is less than the full amount claimed herein will be considered in any way an acceptance of benefits, a novation or an accord and satisfaction of this claim without the express written release of our claim executed by an individual who is a member of our subrogation department. Therefore, our legal rights to enforce collection on the remaining amount of the claim shall not be waived or estopped due to a partial payment by you or someone acting on your behalf.

It is our desire to settle this claim without causing you the additional time and cost of litigation or arbitration. After reviewing the enclosed, please call me 512-533-8862 to discuss resolving this matter. If additional support for our claim is required, please let me know so the requested information can be sent to you.

Please send payment to:

National Document Center  
PO Box 268992

Oklahoma City, Ok 73126

Sincerely,

A handwritten signature in black ink, appearing to read "Craig Remeny". The signature is fluid and cursive, with the first name "Craig" and last name "Remeny" clearly distinguishable.

Craig Remeny  
Business Insurance Claims Representative  
Mid-Century Insurance Company  
512-533-8862  
craig.remeny@farmersinsurance.com

# HEART Claim Pics

PDF created on August 10, 2018 at 9:32:56 PM PDT

Claim Unit Number: 3011311133-1-1

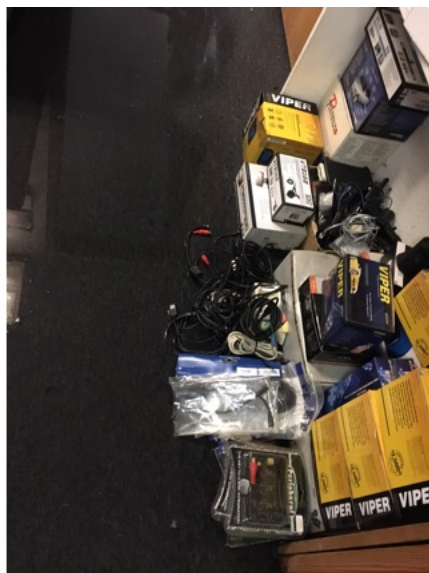
Notes:

Loss discovery photos





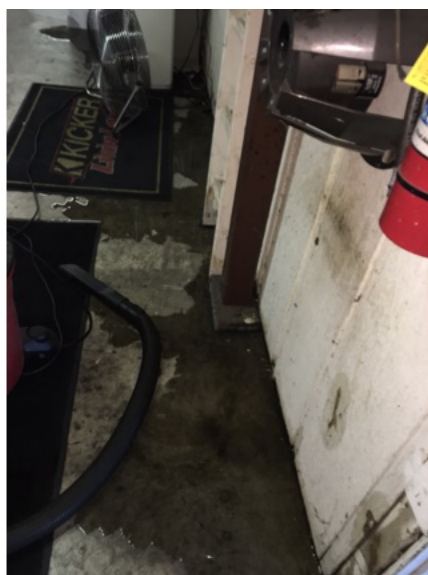
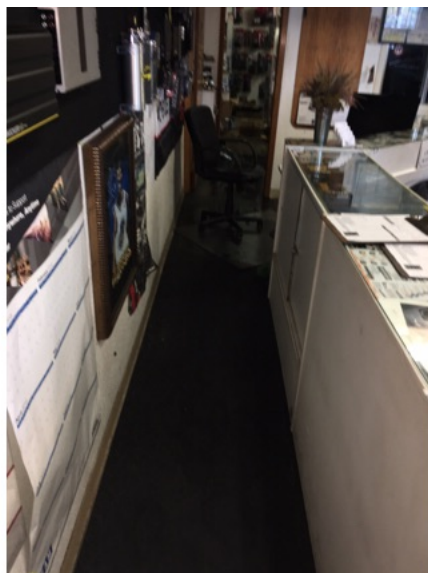




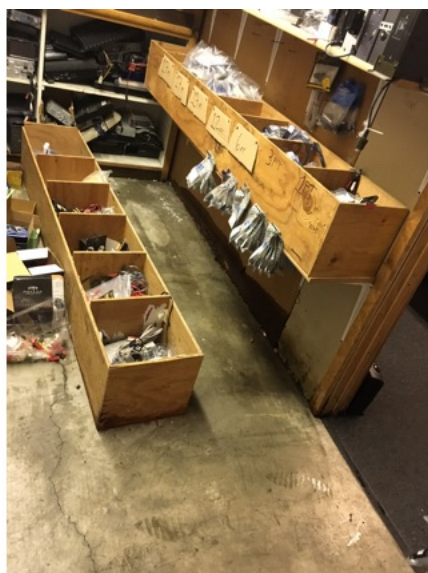
















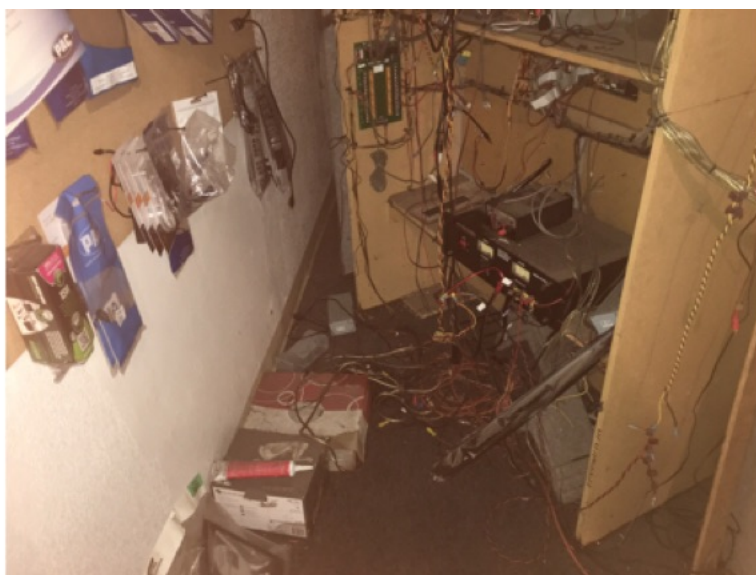








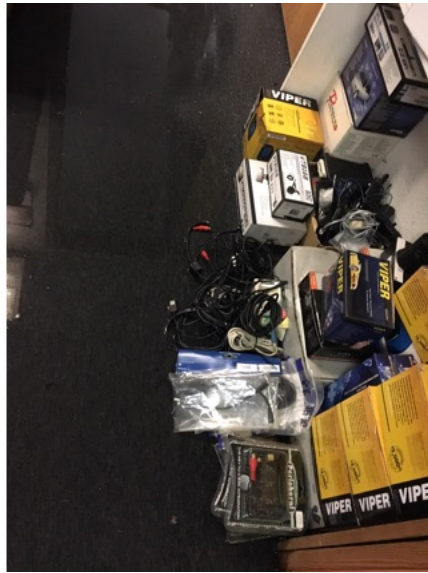












# HEART Claim Pics

PDF created on August 10, 2018 at 7:22:22 PM PDT

Claim Unit Number: 3011311133-1-1

Notes:

Inspection photos



Risk shot



Right elevation





Area recently worked on by pge per insured





Ov of floor/carpet at entry



Entrance into garage from entry



Entrance into business



Fans placed for drying



Inventory on floor





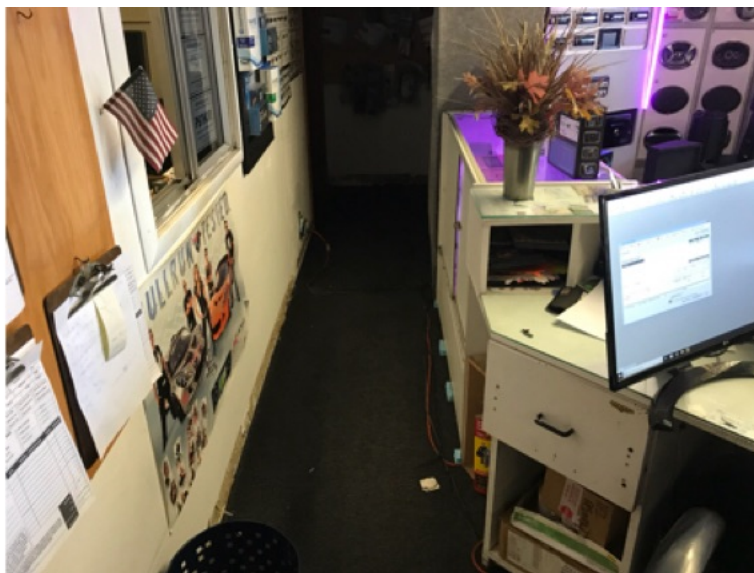
Display raised







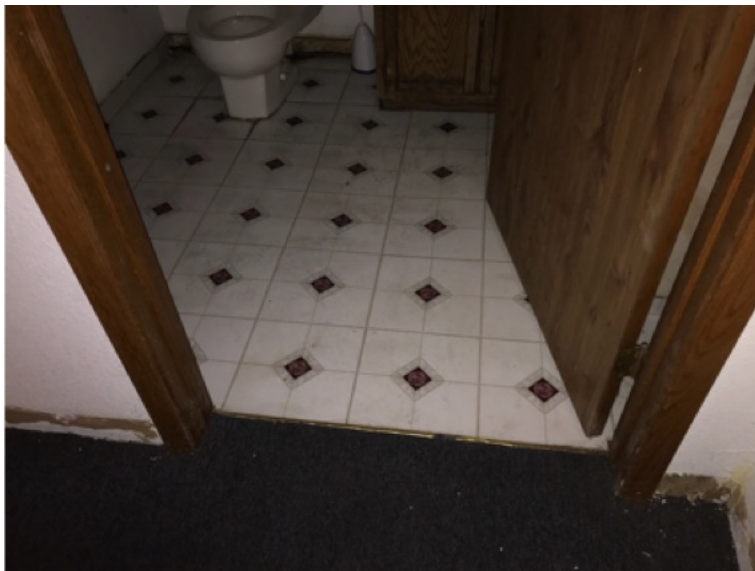
Ov towards Office



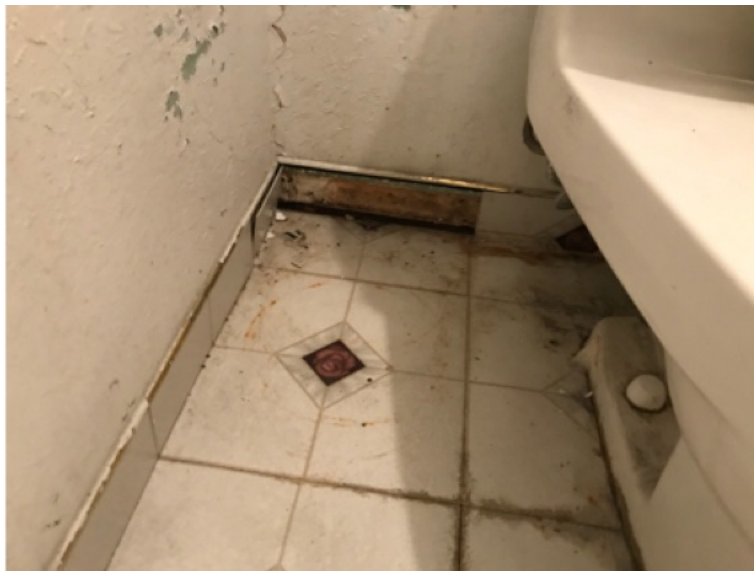
Ov towards bathroom 1



Base detached



Ov entrance into bathroom



Floor wet at time of my inspection







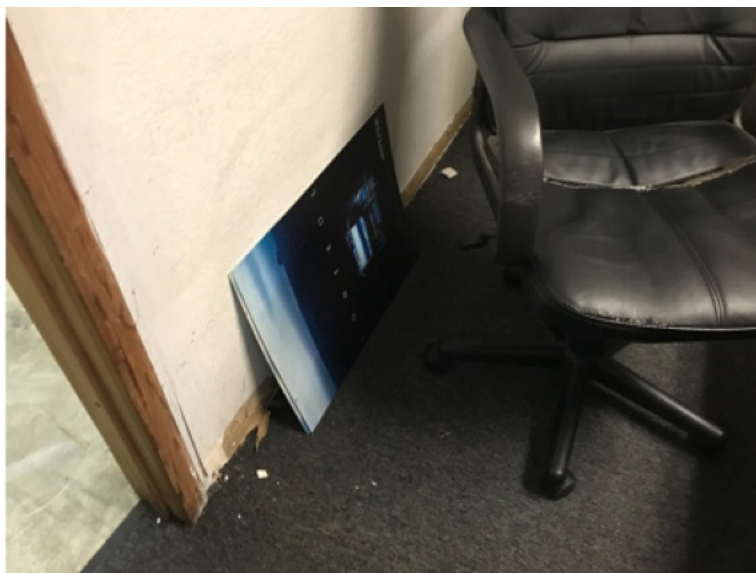
Staining indicative of pooled water







Overview towards office



Baseboards have been detached



Mildew odor at the time of my inspection



Wet shelving in carpet in office strong mildew odor



Office shares a wall with bathroom one and bathroom two



Rubber cove base detached from wall



Overview towards storage area



Water staining noted on wall



Overview of storage room





Water staining noted at shelving and panel



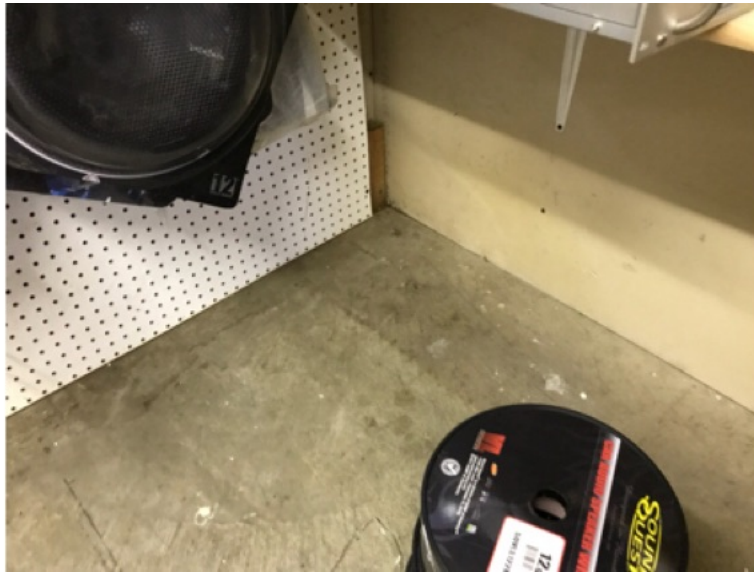
Continued overview of storage area



Water staining noted on drywall



Continued overview



No water staining noted



Ov bathroom two, at rear of building, Shares wall with bathroom one



No evidence of pooled water in bathroom. Employee who came in the morning I've lost discovery noted water coming from the toilet





No evidence of damage



No evidence of damage





No evidence of damage



No dmg





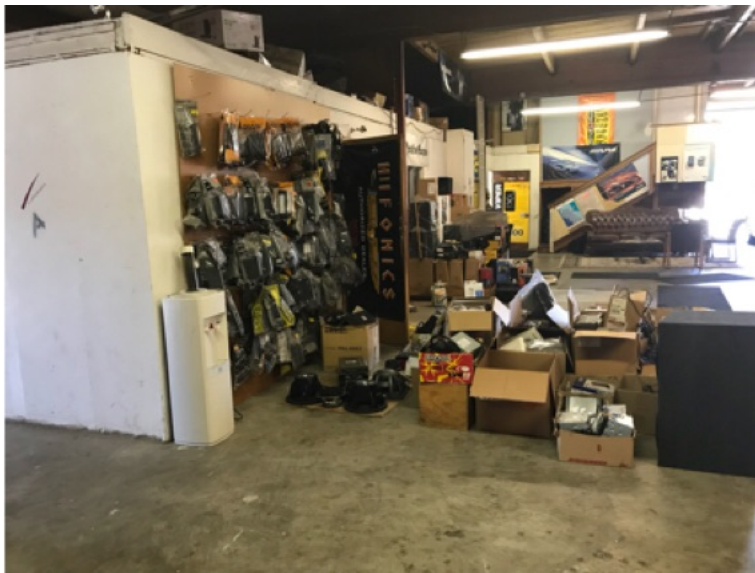
Overview towards garage/installation shop



Overview of employee entrance door from which loss was discovered, water was streaming out

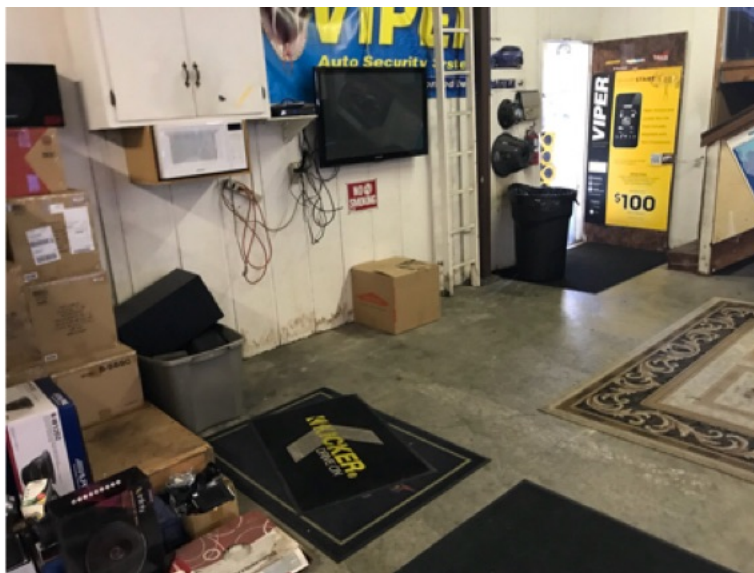


Garage shared wall with storage room



Damaged inventory

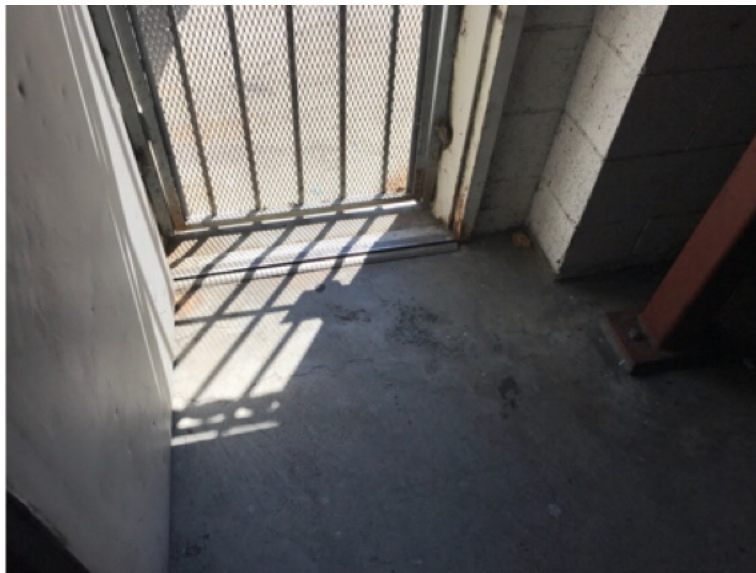




Staining along wall noted







Overview of employee entrance door from which loss was discovered, water was streaming out





Angel Miranda II

In Service for You

All Plumbing

1933 Georgia Street

Vallejo, CA 94590

Business Phone/Fax: (707)649-2427

Cell: (707)332-1939

LC# 439170

## Invoice

Date	Invoice #
7/27/28/10	8063

Bill To

Broadway Auto Sound  
1814 Broadway  
Vallejo Ca.  
94590

P.O. No.

Terms

1814 Broadway

upon  
completion

Qty

Description

Rate

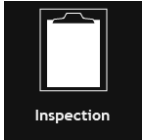
Amount

Ran cable from back bathroom  
3" clear-out, 4 to 6 times  
to reach 65' in front of building  
45 to 70' line is broken  
used 3" blades, not able to  
enter any farther, removed 1-  
blade still unable to clear.  
Removed mud on blades.  
Line broken.  
L.H.D.: \$ 150<sup>00</sup>

\$150<sup>00</sup>

Total

\$150<sup>00</sup>



1814 Broadway St, Vallejo, Ca

Inspection on 2018-08-15

1814 Broadway St, Vallejo, Ca



**Area:** None

**Action:** None

**Comments:**

**Ref #:** 22552

**Taken on:** 2018-08-15 15:50:50

**Taken at:** [38.13226029,](#)

[-122.25218471](#)

[Full resolution image](#)



**Area:** None

**Action:** None

**Comments:**

**Ref #:** 22552

**Taken on:** 2018-08-15 15:58:24

**Taken at:** [38.1323119,](#)

[-122.25204674](#)

[Full resolution image](#)



**Area:** None

**Action:** None

**Comments:**

**Ref #:** 22552

**Taken on:** 2018-08-15 16:07:11

**Taken at:** [38.1323688, -122.2521024](#)

[Full resolution image](#)



**Area:** None

**Action:** None

**Comments:**

**Ref #:** 22552

**Taken on:** 2018-08-15 16:07:17

**Taken at:** [38.132329, -122.2520551](#)

[Full resolution image](#)



**Area:** None

**Action:** None

**Comments:**

**Ref #:** 22552

**Taken on:** 2018-08-15 16:43:36

**Taken at:** [38.13232161,](#)

[-122.25215247](#)

[Full resolution image](#)



# Invoice

4015 Seaport Blvd  
West Sacramento Ca 95691  
Lic. # 935197

## Bill To

Farmers Insurance Exchange  
PO Box 268994  
Oklahoma City, OK 73126-8994

Date	Invoice #	Terms	Due Date
8/15/2018	22552d	2/10 Net 30	9/14/2018

Phone Number 916-760-8944 Fax Number 916-760-8970

E-mail  
office@bullseyeleak.com

Web Site  
www.bullseyeleak.com

P.O. No.	Technician
----------	------------

Dan

Description	Qty	Rate	Amount
<p>Claim# 3011311133-1</p> <p>1814 Broadway St Vallejo, CA 94589</p> <p>Upon arrival I met with the homeowner. Area of concern: I was told sewage surfaced soon after PG&amp;E had performed work out front of the business. The owner had hired a plumber who could not clear the line. First point of camera entry: Clean-out First camera run: There was no visibility during the inspection as the line was. It was filled with standing sewage. I ran the camera approximately 60 ft when I found an obstruction I could not pass. I located the obstruction at the edge of the PG&amp;E trench. It appears that the sewer line has been crushed by trade damage. The sewer line is approximately 4' deep and the gas trench was likely at a higher elevation so they did not know there was a conflict during their work. Anomaly found: Yes Anomaly location: at PG&amp;E trench on Broadway side of the building. Approximate anomaly depth: 4 feet Demarcation of anomaly: Paint Note: Due to poor visibility and/or limitations of the inspection equipment, we cannot determine pipe material with 100% accuracy and do not guarantee our findings with regard to pipe material. insurance commercial leak detection extra hour</p>		<p>400.00</p> <p>175.00</p>	<p>400.00</p> <p>175.00</p>

If Bullseye Leak Detection, Inc. is required to return for an additional inspection or leak detection, it will be considered above and beyond the scope of this invoice and will be billed at the current prevailing rate. All markings are good for 30 days and only on utilities marked by Bullseye Leak Detection, Inc. Payment is due upon completion of work unless otherwise agreed to in writing and authorized by an officer of Bullseye Leak Detection, Inc.

Thank you for your business.

Total	\$575.00
Payments/Credits	\$0.00
Balance Due	\$575.00





Toll Free: (800) 435-7764  
Email: myclaim@farmersinsurance.com  
National Document Center  
P.O. Box 268994  
Oklahoma City, OK 73126-8994  
Fax: (877) 217-1389

### Payment Log

Account Number: HHH263224  
Date of Loss: 08/02/2018  
Insured's Name: BUSINESS GHANNAM, RON  
Claim Number: 3011311133-1-4, 3011311133-1

Payment Type	Date issued	Payee	Check Number	Payment Amount
BPP	08/23/2018	AND PREMIER AUTO SOUND	1621356132	\$150.00
Building	08/28/2018	SERVPRO INDUSTRIES INC	1621387555-0003	\$566.78
Payment Total:				\$716.78